



25.05.2018

**PRESS NOTE**

**POST-RESULT CBSE ANNUAL COUNSELLING  
STARTS FROM 26<sup>th</sup> MAY TO 09<sup>th</sup> JUNE 2018**

CBSE Class XII Results will be announced tomorrow. **The Post-Result CBSE counselling will begin from 26<sup>th</sup> May and continue till 09<sup>th</sup> June from 8 am to 10 pm on all days.** For the 21<sup>st</sup> consecutive year CBSE will be providing counselling services to students and parents to overcome common psychological problems and general queries related to Class X and XII results.

The CBSE counselling is an outreach programme which is carefully designed keeping the heterogeneity of student's population and geographical spread. CBSE Tele counselling is offered free of cost and voluntarily by trained counsellors and Principals from within CBSE affiliated schools located in India and outside India.

**CBSE Tele-Helpline- 2<sup>nd</sup> Phase**

During the 2<sup>nd</sup> Phase, **69** expert volunteers including Principals, trained counsellors, and special educators from CBSE affiliated government and private schools and psychologists will be available for Tele-Counselling.

Out of these, **49** are from India including **02** special educators, while **20** experts are located in Nepal, Kingdom of Saudi Arabia (Al-Khobar, Jeddah), Sultanate of Oman, UAE (Dubai, Sharjah, RasAl-Khaimah), Kuwait, Singapore and Qatar.

**Centralized Toll Free Access in India**

CBSE has introduced a 'Centralized Access System' (CAS) similar to that of a call centre. For better accessibility and convenience the students can dial a toll free number **1800 11 8004** from any part of the country and get in touch with operators for general queries related to result or with counsellors for one to one telephonic counselling from 8 AM to 10 PM on all days.

**CBSE WEBSITE:**

Techniques to cope with result related anxiety are available at the CBSE website [www.cbse.nic.in](http://www.cbse.nic.in) by accessing icon **Helpline**.

**RAMA SHARMA  
SENIOR PUBLIC RELATIONS OFFICER**